



TERMS AND CONDITIONS

Thank you for considering Backline Plus for your backline and backline service needs. To confirm your order, please complete and scan & email this page to rentals@backlineplus.com . Please retain this copy for your records. By signing below, Customer agrees to the PRICE, PAYMENT TERMS, SCHEDULE, LOCATION, EQUIPMENT LIST, and CONDITIONS listed on the attached Quote. This quote is an estimate only unless otherwise expressed in writing. If you have any questions regarding this quote, please feel free to contact us at 647-288-0179.

I. PAYMENT

- A. Overdue accounts are subject to a 2% monthly late charge.
- B. Our HST# is 82765 2876 RT0001.
- C. All rentals are subject to applicable taxes.

II. CUSTOMER RESPONSIBILITIES

- A. The Customer is responsible for determining that all requested equipment is listed on the Quote, and, at time of delivery, that all listed equipment has been received.
- B. Unless other arrangements are made, it will be the Customer's responsibility to return the Rental equipment to Backline Plus by 12PM on the designated return date. Late returns will be subject to an additional charge.
- C. Equipment is to be returned in the same condition in which it was received (i.e. bagged, boxed, coiled, clean, tied, etc.). A labor fee of \$25/hour, or part thereof, will be charged for the time required for Backline Plus to return equipment to the condition in which it was received by the customer.
- D. The Customer is responsible for the safety and security of the equipment from the time it is received from Backline Plus until it is returned to Backline Plus, notwithstanding the fact that Backline Plus personnel may be on-site with the equipment. Damaged, lost, or stolen equipment will be charged for accordingly.
- E. Customer is responsible for all venue-related costs.

III. INDEMNITY

- A. When the Customer provides their own technician(s) and/or operator(s), the Customer is responsible for the competency of, and the actions of, their technician(s) and/or operator(s). For your benefit, Backline Plus can provide technicians & operators for an additional charge.
- B. The rental price is determined by the amount of time the equipment is in the possession of the Customer, and not by how long it is used by the Customer.
- C. Backline Plus is not responsible for cancellations due to weather, natural or man-made disasters, or other "Acts of God", and therefore, these circumstances will not diminish the Customer's responsibility to make payment.

IV. CANCELLATION

- A. Cancellation of an order must be made in writing, a minimum of 48 hours prior to scheduled departure from Backline Plus, or full rental fees will be due.
- B. Special custom orders as indicated on the quote, and items which Backline Plus has booked through 3rd party suppliers, cannot be cancelled, and are subject to payment in full.

V. EQUIPMENT FAILURE

- A. Should a problem occur, the Customer is required to inform Backline Plus immediately upon discovery. Our main number is 647-288-0179, and our Emergency Cellular number is 416-910-3431. Backline Plus will make best efforts to resolve issues as quickly as possible. Backline Plus bears no responsibility or liability for un-reported issues.

Customer Signature: _____ **DATE:** _____

Printed Name: _____ **Purchase Order #:** _____
(if applicable)